

FAQs for Service Activated Warranty Extension

- **HOW LONG IS THE WARRANTY PERIOD FOR MY MOTORCYCLE?**

The duration of the initial manufacturer's warranty period is stated on the delivery certificate.

- **IS IT POSSIBLE TO EXTEND THE MANUFACTURER'S WARRANTY FOR MY MOTORCYCLE?**

Yes, it is possible to extend it for certain street models.

For the rest of the street models and in selected markets, you can buy a warranty extension by a third-party provider.

- **FOR WHICH MODELS CAN THE MANUFACTURER'S WARRANTY BE EXTENDED?**

For the LC8c range (790, 890, 990) from MY 2024 onwards, the initial manufacturer's warranty period of 2 years can be extended up to a maximum of 4 years starting from the take into use date.

For the LC8 range (1390) from MY 2024 onwards, the initial manufacturer's warranty period of 2 years can be extended up to a maximum of 3 years starting from the take into use date.

- **IN WHICH COUNTRIES IS THIS PROMOTION VALID?**

Germany, Austria, Switzerland, Liechtenstein, Italy, United Kingdom (European territories including Gibraltar and Channel Islands, Guernsey, Jersey, and Isle of Man), Republic of Ireland, Denmark, Norway, Sweden, Estonia, Latvia, Lithuania, Finland, France, Belgium, Luxembourg, Netherlands, Spain, Czech Republic, Hungary, Poland, Slovenia, Slovakia

- **WHAT IS THE MAXIMUM DURATION OF THE SERVICE ACTIVATED WARRANTY EXTENSION?**

With each service at an authorized KTM dealer, the Service Activated Warranty Extension is extended free of charge until the next service or for a maximum of 12 months per service, up to 3 or 4 years in total, depending on the model of the motorcycle.

- **WHAT DO I HAVE TO DO IN ORDER TO EXTEND THE MANUFACTURER'S WARRANTY PERIOD?**

Nothing, the warranty period will be extended automatically if the regular service, according to the service schedule, is done at an authorized KTM dealer.

KTM SPORTMOTORCYCLE GMBH

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- **WHERE CAN I SEE IF MY MANUFACTURER'S WARRANTY PERIOD HAS BEEN EXTENDED?**

You can find this information on the service printout which is handed over to you by your dealer after each service.

- **HOW MUCH DOES THE SERVICE ACTIVATED WARRANTY EXTENSION COST?**

It is free of charge for the customer.

- **WHICH CRITERIA DO I HAVE TO MEET TO RECEIVE THE SERVICE ACTIVATED WARRANTY EXTENSION?**

You simply need to have all services fully carried out at an authorized KTM dealer, according to the service schedule of your motorcycle.

- **IS THE KTM MANUFACTURER'S WARRANTY STILL VALID AFTER THE MOTORCYCLE HAS BEEN SOLD?**

Yes, the KTM manufacturer's warranty is bound to the motorcycle and can be transferred to a new owner. The condition for this is that the new owner is registered in the official KTM dealer platform. Registration can be performed by any KTM dealer.

- **I HAVE ALREADY BOUGHT A WARRANTY EXTENSION FROM A THIRD PARTY. CAN THIS BE ADDED TO THE MANUFACTURER'S WARRANTY?**

No, the manufacturer's warranty and third-party warranties may overlap but do not affect each other.

Nevertheless, just before the end of the service activated manufacturer's warranty period it is possible to conclude an extended warranty contract through a third-party provider in selected markets.

- **IN WHICH COUNTRIES IS THE MANUFACTURER'S WARRANTY VALID?**

The manufacturer's warranty is valid worldwide.

- **IS THE SERVICE ACTIVATED WARRANTY EXTENSION VALID ALSO FOR OLDER MODELS?**

No, it is only available from model year 2024 onwards.

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- **WHAT ARE THE TERMS AND CONDITIONS OF THE SERVICE ACTIVATED WARRANTY EXTENSION?**

The terms and conditions are identical to the initial manufacturer's warranty.

- **WHAT DOES THE KTM WARRANTY COVER?**

The warranty conditions can be found on the delivery certificate.

- **WHERE DO I FIND MY NEAREST AUTHORIZED KTM DEALER?**

The best way is to use our dealer search on the website.

- **WHERE CAN I SEE THE SERVICE INTERVALS FOR MY KTM?**

You will find the service intervals for your motorcycle in your Owner's Manual or by asking an authorized KTM dealer.

- **HOW CAN I CHECK THE SERVICE ENTRIES OF MY MOTORCYCLE?**

The [KTM Service check](#) is available to you on our website.

- **WHERE CAN I GET A DELIVERY CERTIFICATE FOR MY MOTORCYCLE?**

The transfer dealer is obligated to provide the certificate of delivery upon delivery to the customer.

- **WHO IS AUTHORIZED TO PERFORM WARRANTY WORK?**

The KTM manufacturer's warranty is valid worldwide; any authorized KTM dealer is entitled to perform warranty work.

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